

LIMITED TIME ONLY -- ENROLL ONLINE FOR THE "VALTRICITY" PLAN & GET A \$20 BONUS! PAY \$50 & GET \$20 FREE!

X



Call Us Today

1-866-302-3233

Pay Now

My Account

LITE-UP Texas Program

[home](#) » [lite-up texas program](#)

Check out our plans in your neighborhood.

Free Nights

2 Months Free

Free Weekends

Call Us Today

1-866-302-3233

LITE-UP Texas Program

The LITE-UP TEXAS program is designed to help qualified, low-income individuals living in deregulated areas of Texas — areas where they can choose their service provider — reduce the monthly cost of electric service.



Rate Discounts

If you are a current participant in the LITE-UP TEXAS program, the state discounts you have been receiving in 2016 on your electric bill will end with your August 2016 electric bill. For additional information and program requirements, you can call 1-866-454-8387

Acacia Energy will be announcing its own discount plan for Lite-Up qualified low income customers!!

Other Protections Available for LITE-UP eligible customers:

If you are eligible for LITE-UP TEXAS, irrespective of the availability of the state discounts and our own discounts, you receive the following additional protections:

No late fees on your account (all plans)

Required deposits can be paid in 2 equal, monthly installments (only applicable to post-pay plans)

Access to payment arrangement plans during certain times of the year, irrespective of your payment history (only applicable to post-pay plans)

Additional Information:

An electric customer is qualified if the customer is currently receiving: Medicaid and SNAP. If you are not in one of the qualified programs listed above, you can still qualify in the program if your household income is at or below 125 percent of the federal poverty guidelines.

If you are not a participant in the above qualified programs but think you qualify based on household income (see chart below) you can self-enroll by calling toll-free 1-866-454-8387 and request an application or by [printing an application here](#).

Number in Household
Annual Income (125%)

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2	\$19,663
3	\$24,738
4	\$29,813
5	\$34,888
6	\$39,963
7	\$45,038
8	\$50,113
Each additional add	\$5,075

IMPORTANT: The information on the electric bill (Name, Address, etc..) **must** match the information of the participant in the qualified program or the self-enrolled application.

You can fax or email your completed and signed scanned copy of your application, with all the backup information, to the administrator at:

1-877-215-8018 (toll free fax)

liteuptexasupport@solixinc.com

LITE-UP TEXAS Self-Enrollment Discount Form and FAQ



[Self-Enrollment Form](#)

[Frequently Asked Questions](#)

LITE-UP En Español

[LITE-UP Texas un Programa de Descuento en la electricidad para personas de bajos ingresos](#)



1-866-302-3233

Call toll-free to sign up today.

Call Now!



Interactive Text

Text '61959' for questions regarding your account.

Learn More



Exclusive Electricity

Promotions

Learn More

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Our Hours: **8AM-7PM CT Monday-Friday & 9AM-3PM CT Saturday**

Authorized payment centers

 [Email Support](#) →



Hours:

8AM-7PM CT Monday-Friday & 9AM-3PM CT Saturday

Contact Us

Address: Acacia Energy, 11011 Brooklet Dr, Suite 220, Houston TX 77099

Mailing Address: P.O. Box 721440, Houston, TX 77272

Phone: 1-877-997-2946

Fax: 1-800-895-1124

Email: customerservice@acaciaenergy.com

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Prepaid Electricity Plans for Texans

